

# *Welcome to the 2021 Awards Recognition Ceremony*

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***86<sup>th</sup> Annual International Conference | Virtually everywhere***

# *Distinction in the Practice of Diversity & Inclusion*

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*Sponsored by Peter Cardon*

**Sushil Oswal**  
University of Washington  
&  
**Zsuzsanna Palmer**  
Grand Valley State University



# *Rising Star Award*

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*Sponsored by SAGE*

**Stephen Carradini**  
Arizona State University



# *Distinguished Book on Business Communication*

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*Sponsored by SAGE*

**Andrew Herrmann**

*East Tennessee State University*

*International Handbook of Organizational  
Autoethnography*

# Outstanding Article in the *International Journal of Business Communication*

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*Sponsored by Paula Lentz and Kathy Rentz*

**J. Brian Houston, D. Lagree, M.  
Duffy,  
and H. Shin**

**University of Missouri**

“The Effect of Respect: Respectful Communication at Work  
Drives Resiliency, Engagement, and Job Satisfaction among  
Early Career Employees.”



# *Outstanding Article on Business Communication in a Non-ABC Journal*

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*Sponsored by ABC*

**Junhua Wang**

University of Minnesota Duluth

“Genre Change in the Online Context: Responding to Negative Online Reviews and Redefining an Effective Genre Construct on Amazon.com.”



Outstanding  
Article in the  
*Business &  
Professional  
Communication  
Quarterly*

***Sponsored by  
Mary Ellen Guffey & Dana Loewy***

**Sally Hastings, S. Aponte, E.  
Valverde, C. Grimstock Kilgore, R.  
Fraser, M. Missigman, J. Bisasan, &  
L. Rosas**

University of Central Florida

“Nonverbal Communication and Writing Deficiencies  
of Graduates: Research by Undergraduates for  
Undergraduates.”

# *Outstanding Dissertation Award*

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*Sponsored by a Special Friend of ABC*

**Rebecca Van Herck**  
Ghent University

*Dear Customer, you've got mail: A closer look at discourse moves, discursive legitimation, and the effects of interpersonal strategies in email responses to customer complaints.*





# *Innovation in Teaching with Technology*

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*Sponsored by Amy Newman*

**Sean Trainor**  
University of Florida



# *Kitty O. Locker*

## *Outstanding Research Award*

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*Sponsored by McGraw-Hill and ABC*

**Yeonkwon Jung**  
Kansai Gaidai University



# *Business Communication Impact Award*

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*Sponsored by the Marshall School of  
Business, USC*

**Peter Cardon**

University of Southern California

**Bryan Marshall**

Georgia College

“The Hype and Reality of Social Media Use for Work Collaboration and Team Communication”

*International Journal of Business Communication*



# *Ambassador Award*

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*Sponsored by ABC*

**Clark Barwick**  
Indiana University





# Francis Weeks Award of Merit

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*Sponsored by ABC*

**Bertha Du-Babcock**

Wenzao Ursuline University of  
Languages





# *Honorary Member Award*

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*Sponsored by ABC*

**Saint Lowman**

University of Maine at Presque Isle



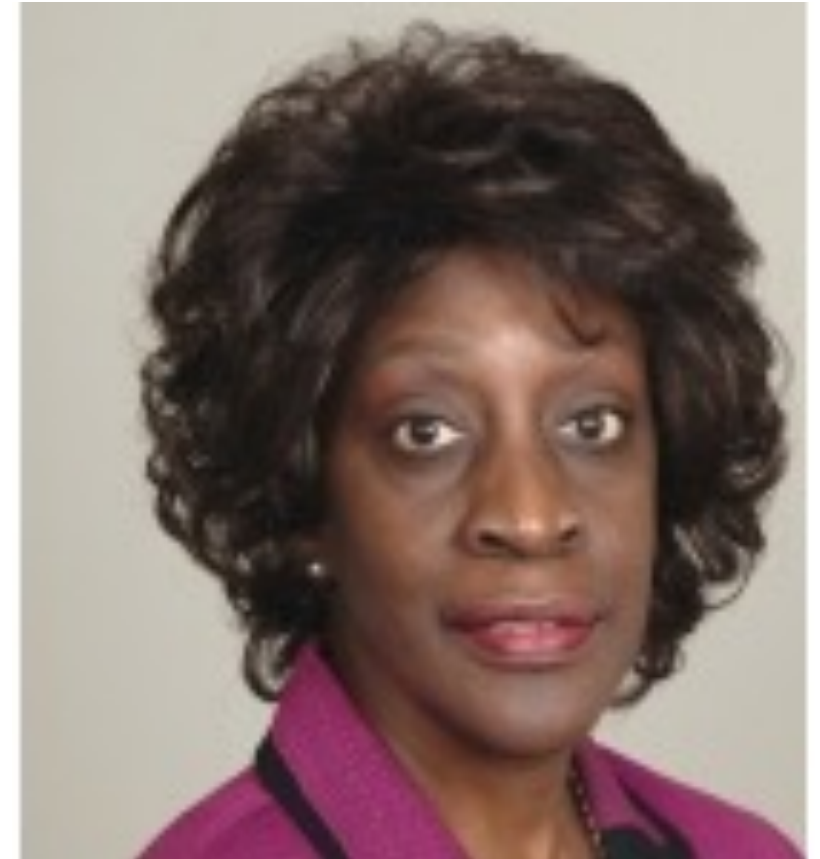
# Distinguished Member Award

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*Sponsored by ABC*

**Barbara Davis**

University of Memphis



# Fellow of ABC Award

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*Sponsored by ABC*

**Janis Forman**

University of California, Los Angeles



# Distinguished Member Award

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*Sponsored by ABC*

**Almut Koester**

Vienna University of  
Economics and Business

